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Latimer, Becky

From: Latimer, Becky
Sent: Monday, March 30, 2020 9:24 AM
To: [REDACTED]
Subject: 2019-281-S

Dear Crystal Diamond,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Letter of Protest
Docket No. 2019-281-S

Date: * 3/28/2020

Protestant Information:

Name * Crystal Diamond

Mailing Address *

City, State Zip * Columbia, SC Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities for sewer services.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting this rate hike due to the unjust and unfair proposal to increase rates to \$66.62 per month. Many of the customers of Palmetto Utilities, myself included, are single, owner-occupied residents with a very small usage of the services. Personally, I do not use any sprinkler systems and am very conservative with my water usage. The current \$52 rate is already twice my water usage. I chose to go ahead and deal with that, but there is NO way my sewer bill should be 3X what I pay for water! The sheer idea of this proposed hike is absurd to penalize residents with such low water usage! Homes with a larger footprint or occupancy may be able to afford the hike, but residents such as myself should not receive an increase by a single red cent! Obviously, there is either mismanagement or misappropriation of the funds they've been receiving thus far from customers. An immediate investigation needs to be conducted on the finances of this company, as their reasoning for this hike does not justify nor validate

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes I do.

Signature Required: Crystal Diamond Crystal Diamond